ADMINISTRATIVE RESOURCES

Division of IT
Office of the Registrar
Office of Financial Aid
University RamCard

Division of IT
Office in University Services Center, Sixth Floor
(970) 491-5133

The Division of IT (https://www.acns.colostate.edu/) provides networking services and central and distributed computing support to the academic and administrative units of CSU. It includes the team and services from the former departments of Academic Computing and Networking Services (ACNS), Information Systems (IS), and Telecommunications.

Account information, documentation, and assistance with personal computers and CSU's central computing systems are available from the Central IT Help Desk (https://www.acns.colostate.edu/all-services/central-it-helpdesk/), (970) 491-7276 or help@colostate.edu. Computers, software, and technology supplies may be purchased at RAMtech (https://ramtech.colostate.edu/), located in the Lory Student Center (970) 491-7625. A current CSU identification card is required for purchases.

Office of the Registrar
Office in Centennial Hall
(970) 491-4860

The Office of the Registrar supports students throughout their academic careers and beyond by providing innovative services to the CSU community. The Office of the Registrar serves as a central administrative office for students, families, faculty, staff, and alumni by providing the following services:

- Maintain and provide official academic transcripts
- Maintain student academic and biographical records (such as preferred first name, legal name, address, phone number, date of birth, etc.). Changes to biographical data can be student initiated via RAMweb (https://ramweb.colostate.edu) and become part of the student's CSU record.
- Collect and serve as resource for academic appeals
- Oversee and support all academic registration functions
- Report, certify, and maintain academic, degree, and enrollment verifications
- Support transfer students and manage the transfer credit process
- Certify military and veterans educational benefits
- Coordinate academic and classroom scheduling
- Act as a central academic information resource
- Comply with, and educate campus on, Federal and State legislation and institutional policy
- Publish final examination schedules
- Lead and participate in cross-divisional and institution-wide projects
- Manage on-line course grading and reporting
- Support curriculum approval process
- Publish annual General Catalog
- Maintain RAMweb (https://ramweb.colostate.edu), ARIESweb and Banner access and security
- Serve on and support numerous university committees as well as national level organizations.

Office of the Registrar
Office in Centennial Hall
(970) 491-6321

The Office of Financial Aid (http://www.financialaid.colostate.edu) administers a variety of institutional, state, federal, and private financial assistance programs for qualified students. Financial assistance programs include scholarships, grants, loans, and employment.

Student Employment Services
Office in Lory Student Center, room 120
(970) 491-5714

Employment opportunities available include the Work-Study Program, on-campus departmental positions, and community part-time employment. Refer to the Student Employment Services (https://career.colostate.edu/) website for more details.

University RamCard and RamCash
Office in Lory Student Center, Room 271
(970) 491-2344

Email: ramcard@colostate.edu

RamCards (CSU identification cards) for students, faculty, and staff are used for identification, meals, RamCash, building access, Recreation Center access, library materials checkout, Transport, printing with PaperCut, sporting and cultural events, entrance to exams, and more. Visit the RamCard web site or email ramcard@colostate.edu for information about services, hours, and how to obtain your RamCard. A current government-issued picture ID is required to request a RamCard. This could be a passport from any country or one of the following U.S. government-issued picture IDs: a driver license or permit, state ID, or military ID. The initial card cost is $25, and replacement cards cost $30 (all costs subject to change). RamCash is a convenient campus declining-balance account you can add to your RamCard. Students, faculty, staff, and University visitors can use RamCash to easily purchase food, beverages, goods, and services across campus.