

GRADUATE CERTIFICATE IN CONFLICT RESOLUTION AND MEDIATION

The Graduate Certificate in Conflict Resolution and Mediation provides fundamental skills for helping professionals as they work with clients and interdisciplinary teams around the rapidly growing field of mediation. This certificate provides the required 40 hours of training to be recognized as a mediator by the Mediation Association of Colorado (through SOWK 551). Additionally, this certificate prepares students to work with specialized populations requiring conflict resolution services.

[Students interested in graduate work should refer to the Graduate and Professional Bulletin.](#)

Learning Objectives

Students will:

1. Apply knowledge, skills and values of conflict resolution and mediation to healthcare disputes, multi-parties, divorce and family, and/or workplace.
2. Apply theories relating to the healthcare and family systems, divorce and family systems, and/or workplace systems.
3. Demonstrate and apply Moore's mediation process in a variety of settings.
4. Demonstrate competence in negotiating disputes in multiple settings including healthcare, family systems, workplace, and/ or multi-parties.
5. Formulate an understanding of mediation ethics and bioethics standards.

Learn more about the Graduate Certificate in Conflict Resolution and Mediation on the CSU Online website (<https://www.online.colostate.edu/certificates/conflict-resolution-mediation-certificate/>).